

# Care & Maintenance Guide



**Entry Doors**



**Vinyl Siding**



**Vinyl Windows**





# Care and Maintenance for Your New Entry Door

## Finish:

1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with Mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax (Lemon Pledge® and wipe off excess.
3. For scuff marks on painted finishes, use mild liquid cleanser (such as Soft Scrub® by Clorox®), rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch up paint supplied or standard wood finish repair crayon.
5. To protect finish, spray and wipe with protectant (such as Armor All® - **Do not spray directly on door** - Spray on soft cloth, then wipe on door.)
6. For stained finishes, periodic painting with a non-yellowing clear coat paint is recommended for doors exposed to severe weather conditions.



## Hardware:

1. Much like sterling silver even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a longlasting finish.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

## CAUTION

### DO NOT USE

paint thinners, lacquer thinner, gasoline line, kerosene or any other harsh chemical to clean surfaces of door or hardware.





# Care and Maintenance of your New Vinyl Siding

Like any surface exposed to the outside elements, your siding will get dirty from time to time. Often, heavy rains will wash the vinyl clean, but if the rain is not enough, you can care and maintain for your siding by following these simple instructions:

- Wash using a soft cloth or ordinary long handled soft bristle brush, for textured surfaces; use only a soft bristle brush to avoid smearing the stain into the grooves of the texture. Clean gently to avoid surface abrasion. After cleaning, rinse with water.
- To wash the entire house, start at the bottom and work your way up to the top, then rinse from top to bottom to prevent streaking.
- Do not use products like grease remover, organic solvents, nail polish remover, furniture cleaners, cleaners containing chlorine bleach, strong soaps and detergents. Doing this can affect the surface appearance of the vinyl.
- Most cleaners are ineffective in cleaning stains such as pencil, oil and tar. In these cases, you may wish to use a mildly abrasive cleaner such as Soft Scrub®, Ajax®, Bon Ami®, but use of abrasive material could have a negative effect on surface appearance.



## Recommended cleaners to remove stains from your new vinyl siding:

Stain	Cleaner
Bubble Gum	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Solution of Vinegar (30%) and water (70%), Windex <sup>®</sup>
Crayon	Lestoil <sup>®</sup>
Oil based Chalk	Fantastic <sup>®</sup> , Water based cleaners
Felt-Tip Pen	Fantastic <sup>®</sup> , Lysol <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Grass	Fantastic <sup>®</sup> , Lysol <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Lipstick	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup>
Lithium Grease	Fantastic <sup>®</sup> , Lestoil <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Mold and Mildew	Fantastic <sup>®</sup> , Solution of Vinegar (30%) and water (70%), Windex <sup>®</sup>
Oil	Soft Scrub <sup>®*</sup>
Paint	Brillo <sup>®</sup> Pad <sup>*</sup> , Soft Scrub <sup>®*</sup>
Pencil	Soft Scrub <sup>®*</sup>
Rust	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Tar	Soft Scrub <sup>®*</sup>
Top Soil	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Lestoil <sup>®</sup>

**\* Use cautiously and only when alternative methods fail.**

Cornerstone does not endorse proprietary products or processes and makes no warranties for the products referred herein. Reference to proprietary names is for illustrative purposes only and is not intended to imply that there are not equally effective alternatives.





# Care and Maintenance of your New Vinyl Windows

Like any surface exposed to the outside elements, your windows will get dirty from time to time. Often, heavy rains will wash the vinyl clean, but if the rain is not enough, you can restore the shine to your window by following these simple instructions:

- Wash the windows with a **mild** detergent and a soft cloth.
- Do not use a high pressure spray or hose to clean your windows (This could crack the window or destroy the caulking around the window).
- For tough stains use your household cleaners on the chart below or follow the manufacturer's instructions for cleaning.
- Use of any kind of abrasive cleaner could scratch the glass and or frame. So please avoid using things such as soft scrub whenever possible.
- Do not use products like grease remover, organic solvents, nail polish remover, furniture cleaners, cleaners containing chlorine bleach, strong soaps and detergents. Doing this can affect the surface appearance of the vinyl on the window.
- To clean the glass in your new window we recommend any readily available glass cleaner.



## Recommended cleaners to remove stains from your new windows:

Stain	Cleaner
Bubble Gum	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Solution of Vinegar (30%) and water (70%), Windex <sup>®</sup>
Crayon	Lestoil <sup>®</sup>
Oil based Chalk	Fantastic <sup>®</sup> , Water based cleaners
Felt-Tip Pen	Fantastic <sup>®</sup> , Lysol <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Grass	Fantastic <sup>®</sup> , Lysol <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Lipstick	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup>
Lithium Grease	Fantastic <sup>®</sup> , Lestoil <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
Mold and Mildew	Fantastic <sup>®</sup> , Solution of Vinegar (30%) and water (70%), Windex <sup>®</sup>
Oil	Soft Scrub <sup>®*</sup>
Paint	Brillo <sup>®</sup> Pad <sup>*</sup> , Soft Scrub <sup>®*</sup>
Pencil	Soft Scrub <sup>®*</sup>
Rust	Fantastic <sup>®</sup> , Murphy's Oil Soap <sup>®</sup> , Windex <sup>®</sup>
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# Operation of Your New Vinyl Windows

**In order to tilt in the sashes of your Double Hung window you will need to:**

- Unlock the window sash and raise the bottom sash (or lower the upper sash) it about 3" from the frame.
- Slide the tilt latches toward the lock and tilt the sash in. (Always support the sash while you are cleaning.)
- After cleaning tilt the sash back up and snap into place. Always make sure that the tilt latches are securely engaged.



**In order to remove a slider sash you will need to:**

- Unlock the sash and slide it past the sash retainer insert located in the head. (Some windows have a sash retainer clip instead of an insert, which must be removed before opening the sash).
- Lift the sash up into the head and pull the bottom of the sash toward you.

**To operate your casements you will need to:**

- Lift the handle to unlock the sash. Turn the handle on the bottom of the frame to open the sash to the desired position.
- Turn the handle the opposite direction to close the sash. To lock, make sure the sash is completely closed and then lower the handle on the side of the frame.



# Understanding Condensation on Your New Windows

Condensation on your windows means there is an excess of humidity in your home. Condensation may occur as a natural result of humidity within the house and internal/external temperature differentials. Condensation on the glass does not indicate a defect in the window but results when warm moist air comes in contact with the colder surface of the window.

Condensation is caused by household activities such as: showers, cooking, running the washing machine and dishwasher or any other activity that involves hot air adding moisture to the air.

Window condensation can be temporary during: any steamproducing activity, during the start of each heating season due to the absorbed moisture during the summer, during sharp temperature changes, and during remodeling and/or construction.

## **In order to reduce condensation you can:**

- Check that all ventilation equipment is properly set.
- Air out the kitchen or room by opening a window after use of heat and or steam.
- Leave attic louvers open year round.
- Set humidifiers properly.
- Call a heating and/or ventilation contractor to make sure ventilation is adequate for your home.

